The twenty-three Workforce Development Boards across North Carolina are the local organizations that implement the federal workforce program called the Workforce Innovation Opportunity Act (WIOA). These programs help North Carolina citizens find needed jobs, build careers, and increase their work skills through training and education. In addition, they engage in strong employer outreach through use of its business service representatives and team efforts. This fact sheet shows the outcomes of the PY21 programs and business engagement.

### 2021 North Carolina Employment Facts

- **Workers Employed at End of 2021**: 4,784,669
- **Unemployed at End of 2021**: 207,063
- **Workers Added to Laborforce in 2021**: 101,872

### ADULT PERFORMANCE FOR CAREER SERVICES

- **Total Participants**: 5,086
- **Cost Per Participant**: $2,217
- **Median Earnings**: $29,148 ($7,287 for one quarter)

### YOUTH PERFORMANCE FOR CAREER SERVICES

- **Total Participants**: 3,374
  - **WIOA Youth Only**
- **Cost Per Participant**: $3,504
- **Median Earnings**: $15,304 ($3,826 for one quarter)

### DISLOCATED WORKER PERFORMANCE FOR CAREER SERVICES

- **Total Participants**: 1,833
- **Cost Per Participant**: $4,168
- **Median Earnings**: $32,356 ($8,089 for one quarter)

### BUSINESS ENGAGEMENT

- **Employers Served**: 27,424
- **Total Services**: 345,559

Examples of Business Services Include:
- On-the-job training
- Training grants
- Recruitment
- Assessments
- HR Services
- Outplacement

Costs provided to “at risk” low-income youth include programs that help with finishing education, occupational skills training and employment opportunities.

Collected Information provided by North Carolina Division of Workforce Solutions, and Labor & Economic Analysis Division, both Divisions of North Carolina Department of Commerce.